

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Examiner: David Q. Le)
Group Art Unit 3621))
In re Application of:) METHODS AND SYSTEMS FOR) ELECTRONIC AGENCY IN) DEPENDMANCE OF SERVICES
GANESH MANI) PERFORMANCE OF SERVICES)
Serial No. 09/662,958) Attorney Docket No. 284355-00003-1
Filed: September 15, 2000	<i>)</i>

AMENDMENT

January 7, 2004

P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sirs:

This amendment is being filed in response to the Office Action, dated October 10, 2003, the time for response being before January 10, 2004.

No fee is believed to be required for the filing of this amendment. However, if any fee is required, the U.S. Patent and Trademark Office is authorized to charge such fees or credit any overpayment to Deposit Account No. 02-2556 of Eckert Seamans Cherin & Mellott, LLC.

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PTO/SB/21 (05-03) Approved for use through 04/30/2003, OMB 0651-0031 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. Application Number 09/662,958 **TRANSMITTAL** Filing Date 09/15/2000 **FORM** First Named Inventor Ganesh Mani Art Unit (to be used for all correspondence after initial filing) 3621 Examiner Name David Q. Le Attorney Docket Number 284355-00003-1 Total Number of Pages in This Submission **ENCLOSURES** (Check all that apply) After Allowance communication Fee Transmittal Form Drawing(s) to Group Appeal Communication to Board Licensing-related Papers Fee Attached of Appeals and Interferences Appeal Communication to Group / Petition (Appeal Notice, Brief, Reply Brief) Amendment/Reply Petition to Convert to a Proprietary Information After Final Provisional Application Power of Attorney, Revocation Status Letter Affidavits/declaration(s) Change of Correspondence Address Other Enclosure(s) (please Terminal Disclaimer Extension of Time Request Identify below): Request for Refund Return Postcard Express Abandonment Request CD, Number of CD(s) Information Disclosure Statement Remarks Certified Copy of Priority JAN 1 3 2004 Document(s) Response to Missing Parts/ Incomplete Application CHOUP 3600 Response to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT David C. Jenkins Individual name Eckert Seamans Cherin & Mellott, LLC Signature Date January 07, 2004 CERTIFICATE OF TRANSMISSION/MAILING I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with

I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

Typed or printed name David C. Jenkins

Signature Date 01/07/2004

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.